



## Effective Human Relations: Interpersonal and Organizational Applications (Available Titles CourseMate)

By Barry Reece, Rhonda Brandt, Karen T. Howie

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### **Editorial Review**

#### **About the Author**

Barry L. Reece is professor emeritus at Virginia Polytechnic Institute and State University. Prior to this, he was on the faculty at the University of Northern Iowa. He received his Ed.D. from the University of Nebraska. Dr. Reece has been actively involved in teaching, research, consulting, and designing training programs throughout his career. He has conducted more than 500 workshops and seminars devoted to leadership, human relations, communications, sales, customer service, and small business operations. He received the Excellence in Teaching Award for classroom teaching at Virginia Tech and the Trainer of the Year Award presented by the Valleys of Virginia Chapter of the American Society for Training and Development. Dr. Reece has contributed to numerous journals and is author or co-author of six college textbooks that have been through a total of 41 editions. He has served as a consultant to Lowe's Companies, Inc., Wachovia Corporation, WLR Foods, Kinney Shoe Corporation, and numerous other profit and not-for-profit organizations.

Professor Rhonda Brandt combined a wealth of knowledge about human relations in the corporate world with an extensive teaching background to bring exceptional balance to this text. Professor Brandt taught interpersonal and business communications, human resources management, and various related courses in the Business and Marketing Division of Ozarks Technical Community College in Springfield, Missouri. She received her B.A. in business education with vocational certification from the University of Northern Iowa and M.A. in Practical Arts and Vocational/Technical Education from the University of Missouri. She served as a faculty member at Hawkeye Community College and Administrative Support Department Chair at Springfield College. Professor Brandt conducted workshops and seminars for teachers, small businesses, and large corporations throughout the nation for more than twenty-five years before passing away in 2008.

Professor Karen Howie brings a strong international expertise and the knowledge behind more than 30 years of teaching to this leading text. Professor Howie is a respected professor at Northwestern Michigan College, in Traverse City, Michigan where her courses focus on interpersonal relations, professional communications, and customer service. She currently teaches both face-to-face and online courses in interpersonal relations and customer service. Professor Howie is the Director of the Center for Instructional Excellence on campus and facilitates an international exchange program between the University of Cooperative Education in Lorreach, Germany, and NMC. Her international background includes extensive lecturing in Germany and presentations in Matatlan, Mexico, and Osaka, Japan. Professor Howie worked with a multinational committee at a symposium in Japan in 2000, where her article on "The Role of Faculty in a Learner-Centered Environment" was published in both Japanese and English. Professor Howie received a Fulbright Scholarship to Russia in 2004, and participated at St. Anne's College in the Oxford Round Table in Oxford, England, in 2009.

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